

ASHUTOSH MISHRA

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PROFESSIONAL SUMMARY

Motivated Backend Developer with strong proficiency in **Laravel**, supported by '2 years +' of experience in **IT & Desktop Support**, bringing solid problem-solving abilities and system-level understanding. Experienced in designing REST APIs, managing databases, implementing authentication, and integrating frontend technologies. Adept with Git/GitLab, deployment processes, debugging, and backend performance optimization. Looking to leverage Laravel skills

WORK EXPERIENCES

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| Aptara Technology Pvt. Ltd. (Sr. Desktop Support Engineer) | Dec 2025 - Present |
| <ul style="list-style-type: none">Provides advanced troubleshooting for complex hardware, software, network, and system-related issues.Manages escalated tickets and ensures timely resolution within defined SLAs.Conducts preventive maintenance activities to ensure system reliability. | |
| Tech Mahindra Pvt. Ltd. (Desktop Support Engineer) | Oct 2024 - Nov 2025 |
| <ul style="list-style-type: none">Provided remote support using tools like Any Desk/TeamViewer.Ensured compliance with IT security policies, antivirus standards, and data protection guidelines.Prepared daily/weekly reports of resolved and pending tickets. | |
| Tech Mahindra Pvt. Ltd. (Desktop Support Engineer Intern) | Nov 2023 - Oct 2024 |
| <ul style="list-style-type: none">Assisted end-users in troubleshooting hardware, software, and network-related issues.Installed and configured operating systems, applications, and basic system drivers.Performed system checks, antivirus updates, and routine maintenance tasks. | |
| Softpro India Pvt. Ltd. (Python with Django Intern) | June 2022 - Sep 2022 |
| <ul style="list-style-type: none">Completed an internship focused on Python and Django framework with hands-on project experience.Developed a Management System project using Django following MVC/MVT architecture. | |

PROJECTS

Hotel Management

Developed a web-based Hotel Management System using PHP and MySQL. Designed modules for room booking, customer check-in/check-out, and reservation management. Used HTML, CSS, JavaScript, and Bootstrap for responsive user interface.

E-commerce web application

Developed a full-stack E-commerce web application using Django and Python. Designed shopping cart, order placement, and checkout functionality. Used HTML, CSS, Bootstrap, and JavaScript for responsive UI design.

TECHNICAL SKILLS

- Languages:** PHP, Python, JavaScript,
- Frameworks:** Laravel (MVC), Django (MVT)
- Backend:** RESTful API Development, Laravel Queues & Jobs,
- Frontend:** HTML, CSS, Bootstrap, React.js
- Tools & Technologies:** Git, GitLab, Server Deployment, Linux, Windows, Networking, Troubleshooting
- Databases:** MySQL

EDUCATION

Bachelor of Technology in Computer Science and Engineering(AKTU) (2024-Present)

Neelam College of Engineering & Technology Agra.

Diploma in Computer Science and Engineering (2020-2023)

Government Leather Institute Agra

Intermediate (2018-2020)

M.G Intermediate College Gorakhpur

ADDITIONAL INFORMATION

- Languages:** English, Hindi
- Certifications:** Certificate Provided by Softpro India Pvt. Ltd. (Python with Django framework)